

# INFORMASIE-TEGNOLOGIE

## INFORMATION TECHNOLOGY

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### PHISHING E-POS VANAF PERSONEELADRES

*Drie onderskeie e-posse met die onderwerpe "Information Service", "Online course" en "IT Official Communication" is onlangs aan studente en personeel versend. Die e-pos vra dat jy op 'n skakel klik om 'n versoek te sien wat jy op die "Service Portal" aangemeld het, die ander om 'n opname te voltooi en die derde een om two-factor authentication te aktiveer. Laasgenoemde is ook uitgestuur met Informasietegnologie se eie grafika in 'n poging om studente en personeel te oortuig dat dit amptelik is. (sien voorbeelde onder)*

***Hierdie is nie geldige e-posse nie, maar strikroof-pogings gestuur vanaf 'n gekompromitteerde universiteit e-posrekening.***

*Deur op skakels in strikroof e-posse te klik en jou inligting te verskaf, gee jy aan misdadigers toegang tot jou persoonlike inligting en rekening. Indien jy vermoed dat jou rekening of toestel gekompromitteer is of jy agterdochtige aktiwiteite oplet:*

- *Verander dadelik jou wagwoord by [www.sun.ac.za/password](http://www.sun.ac.za/password).*
- *Kontak die IT Dienstondersteuning deur 'n [versoek aan te meld](#) of 808 4367 te skakel.*
- *Meer inligting is beskikbaar op ons [blog](#) en [Twitter](#).*



Fri 2019/08/23 5:24 AM

August, RP, Mrs [rpaugust@sun.ac.za]

Information service

To

**Notification of Ticket Escalation**

**Workspace:** Service Desk  
**Ticket:** Request closed  
**Request Number:** #135863CCO223

**Priority:** High      **Status:** Request  
**Creation Date:** 2019-23-08

**Description:**

I have marked your Request as closed.

Please review the details of your request in the Self Service portal via the following link: [Your incident](#)

If you feel that your request has not been completed, please visit your incident link to re-open the request.

The last action taken are as follows:

**08/23/2019 02:16 am IT service:**

ID checked

If you do not reply, this request will be formally closed this weekend.

Regards,  
Admin.



August, RP, Mrs [rpaugust@sun.ac.za] <rpaugust@sun.ac.za>



Online Course

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hello,

This email requests that you respond to an online survey regarding online course evaluations. The names of the corresponding staff and courses are located at the top of the evaluation. Please follow the link to open the course evaluation.

<http://sun.ac.za/owa/staff/course.php?id=1ed166a20d25>

Thank you for your participation.

Regards,  
Stellenbosch University Instructional Support Staff

Note: This email has been created automatically.



The integrity and confidentiality of this email are governed by these terms. [Disclaimer](#)

Die integriteit en vertroulikheid van hierdie e-pos word deur die volgende bepalinge bereël. [Verklaringskousule](#)

Subject: IT Official communication



Our University community has suffered from many phishing and scam attacks hereby exposing staff sensitive confidential information. Hence, Information technology service has initiated the two-factor authentication login method **mandatory** for all users.

#### What's new?

When ever a login attempt is made to your account, a verification code will be sent to your mobile phone to confirm its you login in.

Review [www.sun.ac.za/bo/client-services/Two-factor\\_auth](http://www.sun.ac.za/bo/client-services/Two-factor_auth) to get started with this service

Note:- You are meant to login from your personal device to save your IP address in our database for more efficiency of this service

*IT service will not be held responsible for any compromise of accounts that never keyed in this service!*



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