

INFORMASIE TECHNOLOGIE

INFORMATION TECHNOLOGY

IT MAINTENANCE

Over the following few weeks Information Technology will be conducting maintenance on servers and systems over specific weekends and some downtime can be expected.

Weekend of 31 August: Critical maintenance will be taking place on Saturday, 31 August, from 07:00 to Sunday, 1 September, 13:00. During this period a large number of functions and applications will temporarily be unavailable. This includes, among others, Financial Services; Student Administration Services; meal bookings; ePayments; schedules; password change and eApplications. SUNLearn will not be influenced by this maintenance.

Weekend of 6 September: Quarterly, scheduled maintenance will be taking place from Friday, 6 September 22:00 until Monday, 9 September at 08:00. A wide range of systems and services will not be available during this time.

Due to the extent of this maintenance and the necessity for thorough testing of systems and services the possibility exists for continued interruptions into the new week.

Please rest assured that we will try our best to limit interruptions to a minimum. For inquiries please contact the IT Service Desk at 021 808 4367 or log a request on the [ICT Partner Portal](#).

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