

# INFORMASIE TECHNOLOGIE

## INFORMATION TECHNOLOGY

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### LEARNING TECHNOLOGY TEAMS CONTINUE TO WORK OVERTIME

*We recently shared some of the many projects that our Learning Technologies team and partners were working on in preparation for moving our Teaching and Learning online. We have continued to work long hours to try and ensure that teaching and assessment experiences for lecturers and students are as enjoyable as possible.*

*In the past two months we have begun and concluded many exciting projects while also working hard on strengthening the stability of SUNLearn in preparation for the exam period. With over 4000 queries received by the learnhelp service desk since March, we acknowledge the efforts that everyone has made in moving online, from the students to the support team.*

*Some of the highlights from our Learning Technology Systems department include:*

- 1. Integrating a number of textbooks from publishers into SUNLearn modules*
- 2. Working with the Science Faculty to launch and integrate a virtual laboratory into SUNLearn*
- 3. Activating a number of MS Teams for specific modules*
- 4. Launching the first phase of testing a Learning Analytics system linked to SUNLearn*
- 5. Expanding our service desk for SUNLearn and other learning technologies to run daily until 10pm and on Saturdays as well.*

*We thank you, our colleagues and students for your patience throughout this process as we continue to work towards creating the best learning environment online that we can.*

*[Article by Lianne Keiller – Manager: Learning Technology Systems]*

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