

# INFORMASIE TECHNOLOGIE

## INFORMATION TECHNOLOGY

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### IT MAINTENANCE

*Over the following few weeks Information Technology will be conducting maintenance on servers and systems over specific weekends and some downtime can be expected.*

***Weekend of 31 August:*** Critical maintenance will be taking place on Saturday, 31 August, from 07:00 to Sunday, 1 September, 13:00. During this period a large number of functions and applications will temporarily be unavailable. This includes, among others, Financial Services; Student Administration Services; meal bookings; ePayments; schedules; password change and eApplications. SUNLearn will not be influenced by this maintenance.

***Weekend of 6 September:*** Quarterly, scheduled maintenance will be taking place from Friday, 6 September 22:00 until Monday, 9 September at 08:00. A wide range of systems and services will not be available during this time.

*Due to the extent of this maintenance and the necessity for thorough testing of systems and services the possibility exists for continued interruptions into the new week.*

*Please rest assured that we will try our best to limit interruptions to a minimum. For inquiries please contact the IT Service Desk at 021 808 4367 or log a request on the [ICT Partner Portal](#).*

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