

INFORMASIE/TEGNOLOGIE

INFORMATION TECHNOLOGY

FEEDBACK ON OFFICE365 OUTAGE

On Thursday, 24 January, from 10:30 to 22:00 Outlook users across large parts of the world were left without email. A major outage affecting, among others, South Africa, South America and Europe was caused by a technical problem at one of Microsoft's data centres in Europe.

Subsequently, all Stellenbosch University staff could also not access their email. Connectivity to Microsoft Exchange was restored Thursday evening late and staff and students were able to access their emails again. For a full report from Microsoft on the incident, [click here](#)

Keep in mind that cybercriminals could use incidents like these to launch attacks on email users. Neither Microsoft, nor IT will ever ask you to reactivate your Microsoft account or divulge personal details.

Please take note that, in instances where email is unavailable, our [Twitter feed](#) will be used as the main communication channel and the latest updates will be posted on the feed. For any inquiries please contact the IT Service Desk at 021 808 4367 or log a request on the [ICT Partner Portal](#).

Posted in: E-mail, Notices | Tagged: Microsoft, Outlook | With 0 comments