

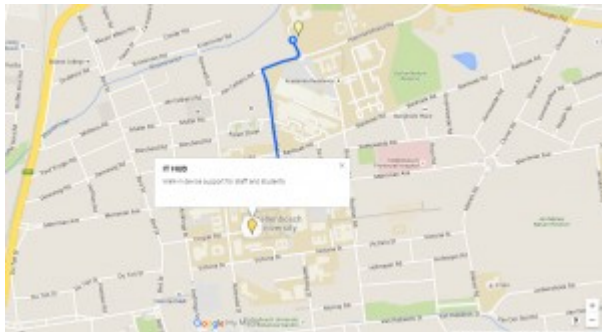
# INFORMASIE/TEGNOLOGIE

## INFORMATION TECHNOLOGY

### OUR NEW ADDRESS

After a week of moving offices, the IT division is settled into a new building. Since mid September we are no longer located in the Engineering complex, but in a brand-new building located between Facilities Management and the Maintenance division. You can read more about our new, green home [here](#) and also in September's issue of [Kampusnuus](#). (Also see contact information below)

After a brief period of down-time last week during the move, we are now completely up and running and once again. We'd like to thank our loyal clients for their continuous support and also patience during this short period.



(see map right) will from now on be IT's main service centre.

Equipment will still be serviced at the main IT building, but minor work on the network, passwords, etc. can be done at the IT HUB.

IT Workshop and staff can register 5 mac addresses (e.g. smart phones) will receive limited support at the IT HUB.

**E-mail:** [helpinfo@sun.ac.za](mailto:helpinfo@sun.ac.za) (for general enquiries) or [help@sun.ac.za](mailto:help@sun.ac.za) (to log an error)

**Twitter:** [@itstellenuni](https://twitter.com/itstellenuni)

[Google Maps](#)

Full instructions on how to log an error is available [here](#). Please supply the correct information otherwise the call will not register on the system.

All our services are listed on our [Service Catalogue](#) and if you are brave enough, you can consult our [Self-help wiki](#).

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