

Embracing the possibilities of the future of work

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STELLENBOSCH UNIVERSITY SYMPOSIUM

PRESENTED BY: DR. LORRAINE HARICOMBE
Vice Provost & Director
The University of Texas at Austin Libraries

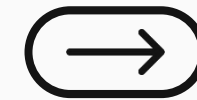
Reopening and Reimagining



**Stage the
return to
work**



**Review and
assess the
changes they
made during
the crisis**



**Chart a new
path forward**

Everything is uncertain except change

Gutenberg to Google

COVID-19 Pandemic accelerated
change





Doing things differently; doing different things

◆ Access to physical content

◆ Services

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◆ Spaces

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◆ Operations

“COVID-Keepers”



Increased levels of staff comfort with IT



Flexible work arrangements (FWAs)



Health and safety protocols onsite



User preference for e-resources



Online platforms to offer hybrid service models



New deals in e-contracts (vs big deals)

Guiding principles

Focus on the mission

Enhance resilience

Embrace flexibility

**Respect employee
well-being**



Mission

- ◆ Purpose

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- ◆ Priorities

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Flexibility



**Nothing is certain
except change**

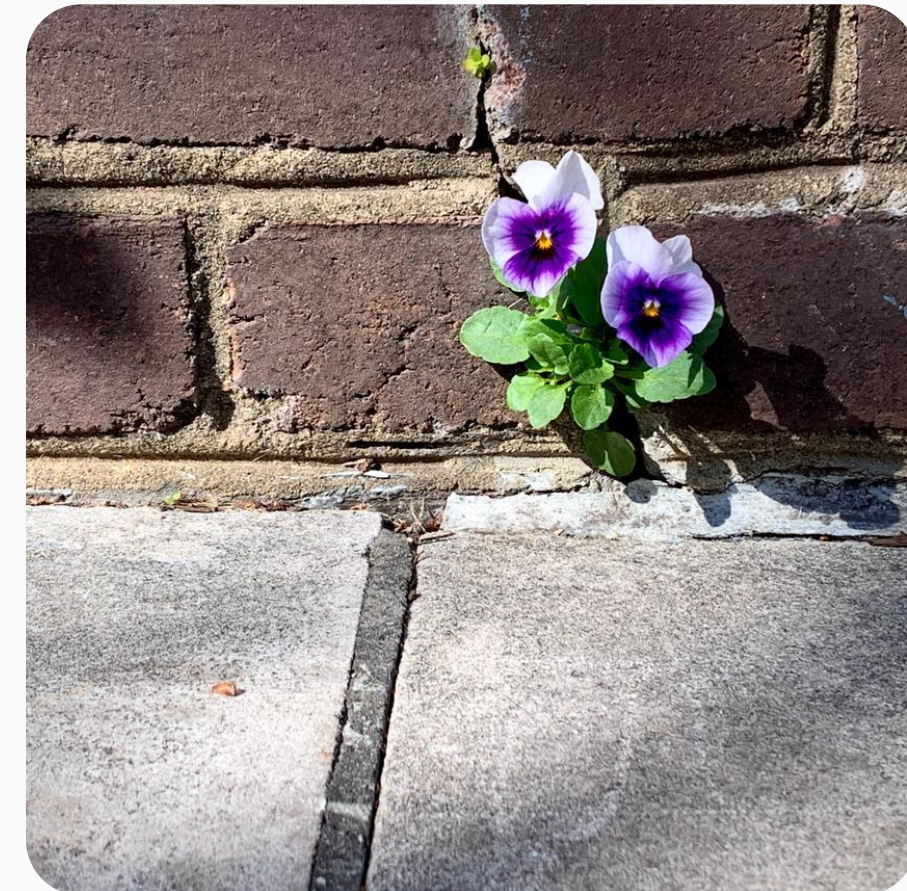
**Accept that the future
will be different**

Fail forward

Resilience

Focus on potential

Provide growth opportunity



Employee Well-Being



Personal protection and beyond



Workplace safety



Benefits and security

Final
thoughts...
Alone we can
go faster;
together we
can go further!

