

Student Accommodation Studente Akkommodasie

Question 1: How do I apply for residence Placement?

Residence applications form part of the general application for admission to Stellenbosch. Visit www.maties.com to apply online.

Vraag 1: Hoe doen ek aansoek om koshuisplek te bekom?

Koshuisaansoeke maak deel uit van die algemene aansoek vir toelating tot die Universiteit Stellenbosch. Gaan na www.maties.com om aanlyn aansoek te doen.

Question 2: What is the closing date for residence applications?

Residence applications close on 31 July and unfortunately, we do not accept any late applications.

Vraag 2: Wat is die sluitingsdatum vir koshuis aansoeke?

Koshuisaansoeke sluit op 31 Julie en ongelukkig aanvaar ons geen laat aansoeke nie.

Question 3: What are the chances of being placed in the residence of your choice?

Applications for a residence place exceed that which we can accommodate. This is why we cannot guarantee that you will receive a place in a residence or a place in a residence of your choice as space is limited and subject to a selection process.

Vraag 3: Wat is die kanse om in die koshuis van jou keuse geplaas te word?

Ons ontvang gewoonlik meer aansoeke as wat daar plek beskikbaar. Ons kan ongelukkig nie waarborg dat jy 'n plek in die koshuis of 'n plek in die koshuis van jou keuse sal kry nie, aangesien koshuisplek beperk en onderworpe aan 'n keuringsproses is.

Question 4:**I have been accepted to a programme at Tygerberg, may I apply for residence on the Stellenbosch campus?**

If your first study choice is subject to extensive selection (such as a programme in the Faculty of Medicine and Health Sciences), you may indicate a second choice as well. In this way, you will still be considered for residence placement, even if you are not accepted for your first study choice. You will, however, get the opportunity on the application form to apply for residence on the Tygerberg campus.

Vraag 4:**Ek is aanvaar vir 'n program op Tygerberg, mag ek aansoek doen om verblyf op Stellenbosch kampus?**

Indien jou eerste studiekeuse onderworpe is aan uitgebreide keuring (soos 'n program in die Fakulteit Geneeskunde en Gesondheidswetenskappe), kan jy ook 'n tweede studiekeuse aandui. Só verseker jy dat jy steeds vir koshuisplek oorweeg word, selfs al word jy nie vir jou eerste studiekeuse aanvaar nie. Jy sal wel die 'n kans kry op die aansoekvorm om 'n keuse uit te oefen vir verblyf op Tygerbergkampus.

Question 5:**How far is Tygerberg from the main campus in Stellenbosch?**

Tygerberg campus is situated approximately 45 km from Stellenbosch campus.

Vraag 5:**Hoe ver is Tygerberg vanaf die hoofkampus op Stellenbosch?**

Tygerberg kampus is ongeveer 45 km vanaf Stellenbosch kampus.

Question 6:**When will you hear regarding my placement at Tygerberg Campus?**

Consideration for a place in residence on the Tygerberg campus only starts once the selection process has been finalized.

Vraag 6:**Wanneer sal ek hoor rakende my plasing op Tygerberg kampus?**

Oorweging vir 'n koshuisplek op die Tygerbergkampus vind eers plaas sodra die keuringsproses afgehandel is.

Question 7:

I am accepted for BAgric (Elsenburg). Can I be allocated to a residence on the Stellenbosch campus?

BAgric (Elsenburg) students apply for residence placement at Elsenburg, where the programme is offered.

Vraag 7:

Ek is aanvaar vir BAgric (Elsenburg). Kan ek geplaas word in 'n koshuis op die Stellenboschkampus?

BAgric (Elsenburg)-studente doen aansoek om koshuisplasing op Elsenburg, waar die program aangebied word.

Question 8:

By when will I hear about my placement in residence on the Stellenbosch campus?

The placement process will be finalised by 31 October. By that time, you should know whether you have received a place in residence. If your application was unsuccessful, we will confirm this after 31 October.

Vraag 8:

Teen wanneer sal ek hoor of ek 'n koshuisplek op die Stellenboschkampus gekry het?

Die plasingproses sal teen 31 Oktober afgehandel wees. Jy behoort teen daardie tyd te weet of jy 'n plek in die koshuis gekry het of nie. Indien jou aansoek onsuksesvol was, sal ons dit ná 31 Oktober bevestig.

Question 9:

What criteria must I meet to be considered for residence placement?

The Student Accommodation Office will consider your programme admission status, age, academic performance, race, socio-economic status, students with disabilities, and nationality. The office will also consider special placements, such as Bloemhof Bursary Trust, sports placements, discretionary placements, and Military Science students,

Vraag 9:

Aan watter kriteria moet ek voldoen om vir koshuisplasing oorweeg te word?

Die Studente-Akkommodasie kantoor sal jou programtoelatingstatus, ouderdom, akademiese prestasie, ras, sosio-ekonomiese status, studente met gestremdhede en nasionaliteit oorweeg. Die kantoor sal ook spesiale plasinge soos Bloemhofbeurstrust, sportsplasinge, Ddskresionêre plasinge en Militêre studente oorweeg.

Question 10:**What happens if I receive a residence offer?**

You will receive an offer requesting you to accept the offer by paying an acceptance amount of R5 100 within 30 calendar days. **Please note:** By accepting this offer, you have not been allocated to any specific residence.

Vraag 10:**Hoe werk dit as ek 'n koshuisaanbod ontvang?**

Jy sal 'n aanbod ontvang wat jou versoek om hierdie aanbod te aanvaar deur 'n aanvaardingsbedrag van R5 100 binne 30 kalenderdae te betaal. **Neem asb kennis:** Deur hierdie aanbod te aanvaar, is jy nie aan 'n spesifieke koshuis toegewys nie.

Question 11:**What happens if I miss the payment deadline?**

Should we not receive your acceptance amount by the stipulated deadline, we will assume that your application for residence placement may be cancelled. Your residence application status on your applicant portal will then change to "cancelled".

Vraag 11:**Wat gebeur as ek die sperdatum vir betaling mis?**

Indien ons nie jou aanvaardingsbedrag teen die sperdatum ontvang nie, sal ons aanvaar dat ons jou aansoek om koshuisplasing kan kanselleer. Jou aansoekstatus op jou aansoekportaal sal dan na "gekanselleer" verander.

Question 12:**I am in the process of applying for financial assistance, will the accepted amount be waived?**

- Based on the socio-economic information you provided with your programme application to Stellenbosch University, the acceptance amount could be waived, or you could be requested to pay a reduced acceptance amount of R500 within 30 calendar days (5 calendar days for Tygerberg campus residences), to secure a place in residence.
- To be considered for an exemption from the acceptance amount based on financial need, you can submit a motivation with supporting documentation by sending an email to info@sun.ac.za for the attention of the Student Accommodation Office.

Vraag 12:**Ek is in die proses om aansoek te doen om finansiële ondersteuning. Kan ek versoek op kwytskelding vir die aanvaardingsbedrag?**

- Op grond van die sosio-ekonomiese inligting wat jy saam met jou programaansoek aan die Universiteit Stellenbosch verskaf het, kan die aanvaardingsbedrag kwytsgekeld word, of jy kan

versoek word om 'n verminderde aanvaardingsbedrag van R500 binne 30 kalenderdae (5 kalenderdae vir Tygerberg-kampuskoshuise) te betaal om 'n koshuisplek te verseker.

- Om oorweeg te word vir 'n vrystelling van die aanvaardingsbedrag gebaseer op finansiële behoefte, kan jy 'n motivering met stawende dokumentasie indien deur 'n e-pos te stuur na info@sun.ac.za vir die aandag van die Studente-Akkommodasie kantoor.

Question 13:

My residence offer has been cancelled or has expired. What can I do?

Please send an email to studentaccomm@sun.ac.za or call the Client Service Center on 021 808 9111.

Vraag 13:

My koshuisaanbod is gekanselleer of her verval. Wat kan ek doen?

Stuur asseblief 'n epos na studentaccomm@sun.ac.za of skakel die Kliëntedienssentrum by 021 808 9111.

Question 14:

When will I know that I have a placement in residence?

- The allocation process for the Stellenbosch Campus will be completed by 31 October. If you have not received an offer or a confirmed place in a residence by 31 October, it means that your application for residence was unsuccessful.
- The Student Accommodation Office will confirm your status in early November. If you still wish to be considered for a place in a residence on the Stellenbosch Campus, you may register on the electronic residence waiting list at <https://student.sun.ac.za/> from 1 November, or visit www.maties.com ('Private accommodation') to secure private accommodation.
- If you are no longer interested in receiving a place in residence, the place should be cancelled by sending an email to rescancellations@sun.ac.za.

Vraag 14:

Wanneer sal ek weet dat ek 'n plasing in koshuis het?

- Die plasingproses vir Stellenbosch-kampus sal teen 31 Oktober voltooi wees. As jy nie teen 31 Oktober 'n aanbod of 'n bevestigde plek in 'n koshuis ontvang het nie, beteken dit dat jou aansoek om verblyf onsuksesvol was.
- Die Studente-Akkommodasie kantoor sal vroeg in November jou status bevestig. Indien jy steeds vir 'n plek in 'n koshuis op die Stellenbosch-kampus oorweeg wil word, kan jy vanaf 1 November op die elektroniese koshuismaglys by <https://student.sun.ac.za/> registreer, of www.maties.com ('Privaat akkommodasie') besoek om privaat verblyf te verseker.
- Indien jy nie meer belangstel om 'n koshuisplek te ontvang nie, moet die plek gekanselleer word deur 'n e-pos na rescancellations@sun.ac.za te stuur.

Question 15:**I am not placed in the residence of my choice. Can I request to transfer?**

- Places in residence are limited, and this is why we cannot guarantee that you will receive a placement in the residence of your choice.
- We aim to promote diversity and to have an even spread of students from diverse backgrounds across all our residences. Therefore, we follow the guidelines in our residence placement policy and will unfortunately not be able to consider any transfers to other residences.
- To be considered for placement in another residence, you must first cancel your current allocation by sending an email to rescancellations@sun.ac.za. After the cancellation has been processed, you must register on the November waiting list to be considered for alternative residence placement.

Vraag 15:**Ek is nie in my voorkeurkoshuis geplaas nie. Kan ek versoek om te skuif?**

- Koshuisplek is beperk en daarom kan ons ongelukkig nie waarborg dat jy 'n plek in 'n koshuis van jou keuse sal kry nie.
- Ons streef daarna om in al ons koshuise diversiteit te bevorder en studente uit verskillende agtergronde eweredig oor koshuise te versprei. Daarom volg ons die riglyne van die koshuisplasingbeleid en kan ons ongelukkig geen oorplasinge of verskuiwings na ander koshuise oorweeg nie.
- Om vir plasing in 'n ander koshuis oorweeg te word, moet jy eers jou huidige plasing kanselleer deur 'n e-pos na rescancellations@sun.ac.za te stuur. Nadat die kansellering verwerk is, moet jy op die November-waglys registreer om vir alternatiewe koshuisplasing oorweeg te word.

Question 16:**Do I have an advantage if any of my family members graduated from SU?**

The University treats all students equally, regardless of whether their parents attended Stellenbosch, and does not offer preferential treatment based on alumni status.

Vraag 16:**Kry ek voorkeur indien enige van my familielede 'n graad verwerf het by US?**

Die Universiteit behandel oud-Maties se studentekinders dieselfde as alle ander studente en verleen nie voorkeur op grond van alumnistatus nie.

Question 17:**I would like to be allocated to a single room. Is it possible?**

There are NO single rooms available for the first years, except in Khayaletu, Majuba and Metanoia.

Vraag 17:**Ek wil graag geallokeer word in 'n enkelkamer. Wat is die moontlikheid?**

Daar is GEEN enkelkamers vir eerstejaars beskikbaar nie, behalwe in Khayaletu, Majuba en Metanoia.

Question 18:**I have cancelled my offer/placement. Will my deposit be refunded?**

- If you cancel on or before 31 October, the University will reimburse you the full acceptance amount.
- If you cancel after 31 October, the University will charge a cancellation fee of R900.
- If you cancel later than a week after the release of the NSC results at the beginning of the academic year, you will, unfortunately, forfeit the full acceptance amount.

Vraag 18:**Ek het my reservering/koshuisplek gekanselleer. Is my deposito terugbetaalbaar?**

- Indien jy voor of op 31 Oktober kanselleer, sal jy die volle koshuisaanvaardingsbedrag terug ontvang.
 - Indien jy ná 31 Oktober kanselleer, sal die Universiteit jou 'n kansellasiefooi van R900 hef.
 - Indien jy later as 'n week ná die beskikbaarstelling van die NSS-resultate aan die begin van die akademiesejaar kanselleer, sal jy ongelukkig die volle aanvaardingsbedrag verbeur.
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Question 19:**I prefer to stay private. Are there any alternative options available?**

If you are looking for private accommodation, you can visit www.maties.com for more information on private accredited accommodation or follow the direct link;

<http://www.sun.ac.za/english/maties/accommodation/private-accommodation>

Vraag 19:**Ek beoog om liewer privaat te woon. Is daar enige ander opsies beskikbaar?**

As jy inligting oor privaat verblyf wil hê, besoek die webtuiste www.maties.com vir meer inligting oor privaat geakkrediteerde verblyf of volg die direkte skakel;

<http://www.sun.ac.za/english/maties/accommodation/private-accommodation>

Question 20:**What is a CSC?**

Students who do not stay in residence or have not received a placement in residence are automatically allocated to a Commuter Student Community (CSC). CSCs participate in all cultural, social and sports activities of the University, and are also allocated to clusters along with residences. Please note that these communities **DO NOT** supply accommodation but ensure that CSCs are included in all university activities.

Vraag 20:**Wat is 'n PSG?**

Studente wat nie in koshuise woon nie of nie aan 'n koshuis geallokeer is nie, word outomaties aan 'n Pendelstudentegemeenskap (PSG) toegeken. PSG's neem aan al die Universiteit se aktiwiteite op kulturele, sosiale én sportvlak deel en word ook saam met koshuise by klusters ingedeel.

Hou in gedagte dat PSG's **NIE** verblyf verskaf **NIE**, maar sorg dat PSG studente by alle universiteitsaktiwiteite inskakel.

Question 21:

Can I bring my car to campus? Is there parking available at the residence?

Parking on campus is limited, with senior students given priority when residence and street parking spaces are assigned.

Vraag 21:

Kan ek my motor kampus toe bring? Is daar parkering beskikbaar by die koshuis?

Daar is baie min parkeerplek op kampus. Senior studente kry voorkeur met die toekenning van parkeerplek by koshuise en in strate.
