

WHY IS MY NEW PC TAKING SO LONG?

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If you have been waiting for a computer or other hardware you have ordered, you would have noticed that delivery is taking much longer than usual. This is undoubtedly a big inconvenience and cause much frustration.

The reason for these delays is a worldwide supply shortage of semiconductors effecting 169 industries, ranging from car manufacturing, steel production, consumer electronics and even soap manufacturing just to name a few.

What caused these shortages? Apart from Covid-19 pandemic causing an increase on the number of people working remotely and requiring equipment, a number of other factors also played a role such as the tech war between the U.S. and China.

It is also not expected that the chip industry will be back to its healthy supply-demand situation until 2023.

The two companies that the university appointed as suppliers for laptops and desktops, Dell and Lenovo also notified us of the severe component shortages, and they are doing their best to shorten delivery periods under these severe circumstances. The shortages include LCD screens, CPUs, audio cards and network cards resulting in extended lead times.

A more detailed explanation is provided [here](#).

We appreciate your patience. Unfortunately, we are dealing with unusual circumstances beyond our control, but please know that we are trying our best to ensure your orders reach you as soon as possible.



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