

How it works.

1. How do I get the Telkom Business deal?

- To apply for the SIM and/or SIM and modem package, visit the Telkom Direct store in Stellenbosch.
- You will be required to sign a debit order for R99 per month and pay R200 once-off for the SIM card and connection fee.
- Please remember to take your student/staff card, proof of address and ID document with you.
- Upon activation, you'll enjoy excellent service and resolution of service-related queries by calling our call centre at 081 180.

2. What does the deal consist of?

- Telkom Business Mobile is offering a SIM-only package.
- The package is a 3GB anytime and 3GB Night Surfer top-up bundle designed for University of Stellenbosch students and staff.
- The 3GB anytime will be loaded as 1GB data per month plus 2GB bonus data per month.
- Telkom Business Mobile will offer the data package on a 12-month contract period to the University of Stellenbosch students and staff.
- The package will only be data; no voice, no SMS or any other value-added services are available on the package.

3. Are there any additional costs?

- Yes, there is the once-off SIM card and connection fee of R200. You also have the option to purchase a modem outright at the Telkom Direct store.
- The first debit order will be charged one month in advance, plus pro rata for the current month.
- The data provisioned on the SIM will be evenly distributed over the 12-month contract period.

4. What happens if my data is depleted mid-month?

- In the event that you've depleted the entire allocated monthly bundle, you may purchase a prepaid top-up data recharge voucher.

5. When can I renew my package?

- The data package will be active for 12 months from the activation date of the data SIM. Thereafter, you can request a renewal of the data package by contacting Telkom directly.
- All student SIM cards that will not be renewed will be converted to prepaid.
- The same SIM card can be used upon renewal of the data package.

6. Can I cancel my package?

- Yes, but in the event that you request to cancel the contract before the end of the contract term, a penalty fee of R800 will apply.

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Business