

# Sign up



# Password Regulations

Establishing standards and guidelines for the creation of strong passwords, the protection of those passwords and the frequency of change.

## Password requirements



### Length



Must be at least 14 characters long  
Use a passphrase like a sentence  
for example Coffee1\_first!



### Complexity

Use alphanumeric characters for example: C0ff33\_f1rst!  
At least one uppercase letter (A-Z)  
At least one lowercase letter (a-z)  
At least one number (0-9)  
At least one special character (~!@#\$%^&\*()\_+";?> (leaving a space is also a character but not at the end of the passphrase)



### History

The passwords are stored in a history list keeping a record of the last 10 passwords



### Age

The minimum password age is set to 30 days



### Banning

A deny list will prevent users from using password from dictionaries, repetitive or sequential characters



## User responsibility

- 1 Stellenbosch University (SU) passwords must meet the requirements outlined in the requirements section
- 2 SU passwords must be unique and different from other personal services
- 3 SU passwords must be changed and the request to change will be by the system
- 4 SU passwords may not be shared
- 5 SU passwords must never be written down



## Reset options

- [Self-service Password Reset](#)
- Send an email to [info@sun.ac.za](mailto:info@sun.ac.za) or [help@sun.ac.za](mailto:help@sun.ac.za)

PLEASE NOTE: A user's identification must be verified either in person or video conference