

Sign up



Password Regulations

Establishing standards and guidelines for the creation of strong passwords, the protection of those passwords and the frequency of change.

Password requirements



Length



Must be at least 14 characters long
Use a passphrase like a sentence
for example Coffee1_first!



Complexity

Use alphanumerical characters for example: C0ff33_f1rst!
At least one uppercase letter (A-Z)
At least one lowercase letter (a-z)
At least one number (0-9)
At least one special character (~!@#\$%^&*()_+";?> (leaving a space is also a character but not at the end of the passphrase)



History

The passwords are stored in a history list keeping a record of the last 10 passwords



Age

The minimum password age is set to 30 days to avoid re-use of passwords



Banning

A deny list will prevent users from using password from dictionaries, repetitive or sequential characters



User responsibility

- 1 Stellenbosch University (SU) passwords must meet the requirements outlined in the requirements section
- 2 SU passwords must be unique and different from other personal services
- 3 SU passwords must be changed and the request to change will be by the system
- 4 SU passwords may not be shared
- 5 SU passwords must never be written down



Reset options

- Self-service Password Reset:
web-apps.sun.ac.za/user-password-manage/#/home
- Send an email to info@sun.ac.za or help@sun.ac.za

PLEASE NOTE: A user's identification must be verified either in person or video conference