**Stellenbosch**
UNIVERSITY
IYUNIVESITHI
UNIVERSITEIT

INFORMATION TECHNOLOGY DIVISION
ICANDELO LOLWAZI NGEZETEKHNOLOJI
INFORMASIETEGNOLOGIE AFDELING

# Password Regulations

Establishing standards and guidelines for the creation of strong passwords, the protection of those passwords and the frequency of change.

Sign up

## Password requirements

### Length

Must be at least 14 characters long
Use a passphrase like a sentence
for example Coffee1_first!

### Complexity

Use alphanumerical characters for example: C0ff33_f1rst!
At least one uppercase letter (A-Z)
At least one lowercase letter (a-z)
At least one number (0-9)
At least one special character (~!@ #$%^&*()_+":?> (leaving a space is also a character but not at the end of the passphrase)

### History

The passwords are stored in a history list keeping a record of the last 10 passwords

### Banning

A deny list will prevent users from using password from dictionaries, repetitive or sequential characters

## User responsibility

**1** Stellenbosch University (SU) passwords must meet the requirements outlined in the requirements section.

**2** SU passwords must be unique and different from other personal services.

**3** SU passwords must be changed and the request to change will be by the system.

**4** SU passwords may not be shared.

**5** SU passwords must never be written down.

## Reset options

- Self-service Password Reset

- Log a request on the ICT Partner Portal

PLEASE NOTE: A user's identification must be verified either in person or video conference.